



Our team is committed to the health and safety of our patients, team members and communities. We want to assure you that we are being extra vigilant about your safety during the current Coronavirus (COVID-19) pandemic.

We are currently providing essential treatment for dental emergencies and patients in pain only. Any appointments for non-essential treatment, including hygiene, examination and routine dental treatment appointments, will be cancelled until after we are open.

The current advice from the Chief Medical Officer and Chief Scientific Officer is that if ANY individual has a fever (>37.8) OR a new continuous cough (this includes any new chesty coughs etc.) then you will need to self-isolate. If you become more unwell, contact 111. We do ask that if this applies to you or anyone within your family group then you refrain from attending the practice. **If you do however have a dental problem under these circumstances, contact the practice by phone for advice.**

If you do need to come in to see us, please know that we are taking additional safety measures to protect you during your visit. We have reinforced our already comprehensive Infection Control procedures with our team members, which include frequent handwashing, use of clean masks, and disinfecting all surfaces in the treatment rooms and reception areas. We are also taking the following additional steps:

- Increasing the frequency of thorough cleaning and disinfecting of all areas of the dental practice.
- Instructing team members to stay home if they have any COVID-19 related symptoms
- Removing communal items that may be touched by multiple people throughout the day such as magazines

In order to maintain social distancing as much as possible if an additional person has come with you to your appointment, we respectfully ask them to remain outside the practice during your appointment. Exceptions will be made for children and patients needing assistance. In these cases, each patient will be limited to one additional person.

The safety of our patients, team members and community are paramount. As the Coronavirus pandemic evolves, we will continue to actively monitor the local situation and follow NHS England recommendations.

We are hopeful these proactive changes will contribute to helping our community get past the Coronavirus situation soon. We are committed to serving our community and are here to help.

We hope all of you and your families manage to